



Return & Exchange Form

Please fill out the appropriate information below, then print and include in your package. Please ship all returns and exchanges to:

Ally Bank C/O SureShip
9001 Hampton Overlook
Capitol Heights, MD 20743

Step 1

Original Order #

Originally Purchased by:

Name:

Address:

(City)

(State)

(Zip)

E-Mail Address:

Phone:

(Daytime)

(Evening)

Please select one of the following options:

- ☐ Exchange for another item(s)
☐ Reimburse my original method of payment.

Step 2- Returns

In the form below please indicate the item(s) you are returning, including the reason code.

Reason Code	Item #	Color	Size	Quantity	Item Name	Price	Total Price

Reason Code:

Quality	Satisfaction	Performance/Service	Catalog
01 Quality unsatisfactory	11 Did not like styling	21 Did not perform as expected	31 Too small
02 Defective construction	12 Did not like fabric	22 Shipping damage	32 Too large
03 Finish unacceptable	13 Did not like color	23 Wrong item shipped	33 Ordered wrong size
	14 Price too high		34 Not as described
			35 Not as pictured

Step 3- Exchanges

In the form below please indicate the exchange item(s).

Item #	Style	Size	Qty.	Description	Unit Price	Total